



AGENDA ITEM 10

Greater Brislington Neighbourhood Partnership

Report of: Caroline Hollies/Emily Smith Neighbourhood Working Coordinators

Title: Neighbourhood Working Priorities

Officer presenting report:

RECOMMENDATION:

That Greater Brislington NP chooses up to 10 Neighbourhood working priorities from the shortlist in Table 1.

1. The Neighbourhood Working Pilot officially finished at the end of March 2013 and the new way of working is being implemented across the city. South Bristol is now part of the Neighbourhood working program as of September 2013. South Bristol will be able to build on the experiences and good practice developed in central and East Bristol.
2. Highways, planning, licensing and trading standards officers have now joined the neighbourhood working initiative and are committed to delivering against neighbourhood working priorities. In addition to this, a core team of PCSOs are also being tasked against neighbourhood working priorities. Where the need arises, other services

and partners are being approached to join neighbourhood working to expand the skills and support available to tackle neighbourhood priorities.

3. The Greater Brislington NP is now asked to formally agree up to 10 key local priorities for the Neighbourhood Working team to work on.
4. The intention at the moment is for the NP to choose the priorities annually. Priorities may be broad with specific locations to be decided locally at forums or other local means. For example, a NP may choose dog fouling as a priority, and either choose the main locations to focus on, or ask the forums to choose the locations.
5. Progress reports will be provided for the Neighbourhood Partnership quarterly with updates given at the Partnership's request. Reports will also be published on the website.

Greater Brislington NP priorities

A shortlist of 12 priorities has been put together from a mixture of data sources including Quality of Life Surveys, Neighbourhood Forums, Neighbourhood Partnership and sub-groups. 181 residents input directly into a survey carried out during September and November 2013 by door knocking across the area and through a web-based survey (data sets are available if required). This process has produced a preferred list, ranked in order of those issues that were mentioned most often by residents from the largest variety of sources. The shortlist of local priorities is shown in Table 1.

During the survey work approximately 37% of residents surveyed had no issues within the area they lived.

Table 1: Greater Brislington Neighbourhood Working Shortlisted Priorities

	Issue	Evidence base/ narrative
1	Dog Fouling	<p>Top resident issue from survey work. In Brislington East 82% and in Bris West 79% of respondents have an issue with dog fouling in their neighbourhood (QoL, 2012). 196 calls to Bristol City Council Customer Services from 1st January 2013 to date compared to 49 calls in Jul-Dec 2012 (May Gurney reports). Only 1 report of dog fouling in parks between Oct 2011 to Sept 2013 (Parks Enquires, 2013).</p>
2	Parking (problem and obstructive), including outside schools	<p>This is the top issue raised at Brislington Fora in 2012-13. It includes parking outside schools which has been recognised as a city wide problem (Talking Heads, 2013).</p>
3	Litter and Fly tip	<p>143 calls to cleansing concerning fly tip Jan-July 2013. Hotspots for calls are Bonville and Bath Road, which each received 11 calls. 223 calls were taken in the same period concerning cleansing and litter, Wick Road received 19 complaints, Hollywood Road and West Town Lane received 10 complaints each (May Gurney)</p> <p>QoL data (2012) shows 77% of respondents have a problem with litter in their neighbourhood and only 50% of Brislington East respondents feel that public land is kept free of litter and fly tip</p>
4	Standard of waste collection	<p>Issues include the frequency of black bin collection and the litter left following collection. However, QoL data (2012) indicates that residents in Brislington have an above average satisfaction with the general waste collection.</p>
5	Activities for YP	<p>This issue includes comments about groups of young people hanging about with nothing to do. The main concern was the closure of the Wick Lea centre.</p> <p>The Quality of Life survey (2012) shows that respondents in Brislington</p>

		have one of the lowest satisfactions levels with leisure services facilities for teenagers.
6	ASB and Nuisance Neighbours and Motorbike nuisance	<p>ASB figures from Avon and Somerset show 514 reported cases of ASB for for the first two quarters of 2013-14.</p> <p>Knowle Estate Management Team, who cover 3 NP areas, have registered 190 action planned ASB cases for the period 1st April 2013 – 1st November 2013 and recorded 16 Hate Crime cases in the same period.</p> <p>ASB takes up approx. 70% of Senior Housing Advisors time.</p> <p>190 Nuisance cases were raised with 4 Noise abatement notices issued in 2012-13 (Pollution Control, 2013)</p> <p>33% of respondents in Brislington East feel that ASB is a problem locally, this is higher than the Bristol average (QoL, 2012). Only 20% of respondents in Brislington West feel the same.</p>
7	Crime and Fear of Crime	<p>Although crime is reducing across most of the crime types in Greater Brislington, fear of crime is still an issue that is commonly raised by residents. In addition, Theft of and Theft from motor vehicles is continuing to rise in this NP in 2013, which goes against the city-wide trends (Safer Bristol, 2013)</p> <p>Only 35% of respondents in Brislington East and 34% in Brislington West feel that police and local public services are successfully dealing with issues of crime and antisocial behaviour and an above average percentage of respondents had been a victim of crime in the last 12 months (QoL, 2012).</p>
8	Drugs and alcohol	<p>Quality of Life (2012) data shows that 51% of respondents from Brislington East and 44% from Brislington West say drug dealing is a problem in their neighbourhood, the city average is 45%. Reflecting this 31% of respondents in the East and 21% in the West think drug use is a problem in their area.</p> <p>Only 40% of respondents in Brislington East and 45% in Brislington West think that drunk and rowdy people in public places is a problem.</p>

9	Traffic, including congestion and dangerous crossings	There are a number of traffic accident hotspots in Greater Brislington (Pinpoint, 2013). Many of which involve cyclists and pedestrians, as well as vehicles, for example there were 11 accidents on the A4 between Ironmould Lane and Hicks Gate cottage, 5 involving cyclists from 2010 to date.
10	Street appearance/ problem gardens	Ongoing issue for Housing officers in some tenanted properties. Highways (2013) receive around 1300 enquiries a month about Highways issues with includes overgrown bushes, potholes and other enquiries.
11	Standards of roads/pavements	Highways (2013) receive around 1300 enquiries a month about Highways issues with includes potholes, enquiries about existing schemes and overgrown bushes.
12	Domestic Violence	This was not raised as an issue by residents, however this may be a hidden problem because 26% of respondents from Brislington East agreed that women's behaviour can attract and provoke domestic abuse and in both wards a higher number than the city average believe that domestic abuse is a private matter (QoL, 2012). It is recognised that this is under reported (Safer Bristol, 2013) Police data show that there were 129 reports of Domestic Violence in 2012-13 and 71 reports in the first two quarters of 2013-14.

The **Quality of Life in your Neighbourhood** survey is an annual survey in which a large sample of the population are selected at random and sent a comprehensive questionnaire with questions ranging from community cohesion, crime, health, sustainability and satisfaction with services. Quality of Life results and trends download an interactive Excel spread sheet www.bristol.gov.uk/qualityoflife

- Neighbourhood Partnership Statistical Profile for this area and see statistics, maps and trends www.bristol.gov.uk/statistics
- Detailed maps and reports for health and wellbeing, crime, education, economy etc.in an Instant Atlas <http://profiles.bristol.gov.uk/>
- Safer Bristol Strategic assessment 2013
http://www.bristol.gov.uk/sites/default/files/documents/community_and_safety/safer_bristol/Crime%20and%20Disorder%20Strategic%20Assessment%20Accessible%20Version%2012.11.13.pdf

- Safer Bristol score card 2013 and overall ward profiles (Nov 2013)
- Talking Heads “Heads in despair of traffic issues surrounding schools”, Dr Helen Holman, Bristol Post 12th November 2013
- May Gurney Quarterly reports, 2012 and 2013
- Parks Enquiries report (2013)
- Pollution Control statistics, 2012 and 2013
- Knowle Housing Manager report, November 2013
- Highways and Traffic Management East Area Manager data, November 2013
- Pinpoint map data, Bristol City Council, 2013